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February 18, 2022

VIA OVERNIGHT DELIVERY

Commission Clerk
Department of Public Utilities
89 Jefferson Blvd.
Warwick, Rhode Island 02888
(401) 941-4500

Re: XCast Labs, Inc.
Statement of Business Operations


Dear Sir/Madam:

Enclosed please find for filing an original and three (3) copies of XCast Labs, Inc.'s Statement of Business Operations, including a check in the amount of \$300.00 payable to the State of Rhode Island for the filing fee.

XCAST LABS, INC. HAS ENCLOSED ONE COPY OF ITS FINANCIAL STATEMENTS IN A SEPARATE ENVELOPE MARKED "CONFIDENTIAL AND PROPRIETARY" AND RESPECTFULLY REQUESTS CONFIDENTIAL TREATMENT OF THE ENCLOSED FINANCIAL INFORMATION. APPLICANT EXPECTS THAT THIS INFORMATION WILL BE RESTRICTED TO COUNSEL, AGENTS AND EMPLOYEES WHO ARE SPECIFICALLY ASSIGNED TO THIS APPLICATION BY THE COMMISSION.

I have also enclosed an extra copy of this letter to be date stamped and returned to me in the enclosed, self-addressed, postage prepaid envelope. If you have any questions or if we may provide you with any additional information, please do not hesitate to contact us.

Respectfully submitted,


Lance J.M. Steinhart, Esq.
Managing Attorney
Lance J.M. Steinhart, P.C.
Attorneys for XCast Labs, Inc.

Enclosures

RECEIVED
2022 FEB 23 PM 4: 15
PUBLIC UTILITIES COMMISSION

**STATE OF RHODE ISLAND AND PROVIDENCE PLANTATIONS
PUBLIC UTILITIES COMMISSION**

STATEMENT OF BUSINESS OPERATIONS

FOR

XCAST LABS, INC.

1. Corporate name, complete address, telephone/fax numbers, e-mail address:

XCast Labs, Inc.
1880 Century Park E, Suite 612
Los Angeles, California 90067
Telephone: (310) 861-4700
Facsimile: (310) 861-4800
E-mail: info@xcastlabs.com
Web-site: www.xcastlabs.com

2. Local Company name, complete address, telephone/fax numbers, e-mail address:

There are no plans for XCast Labs, Inc. to have an office in Rhode Island at this time.

3. Business locations:

1880 Century Park E, Suite 612
Los Angeles, California 90067

4. Service agent, complete address, telephone/fax numbers, e-mail address:

Incorp Services, Inc.
222 Jefferson Blvd., Suite 200
Warwick, RI 02888
Telephone: (800) 246-2677
Facsimile: (702) 866-2689
E-mail: document@incorp.com

5. Attorney of record, complete address, telephone/fax numbers, e-mail address:

Lance J.M. Steinhart
Lance J.M. Steinhart, PC
1725 Windward Concourse, Suite 150
Alpharetta, Georgia 30005
Telephone: (770) 232-9200
Facsimile: (770) 232-9208
E-mail: info@telecomcounsel.com

6. Corporate officers and major stockholders or partners holding a ten percent or greater equity interest:

Patricia Mathis, Executive Chair
Eric Manlunas, Vice Chair
Stender Sweeney, Board Member Director
Vlad Smelyansky, CTO
Susan Kelley, Executive Vice President Sales & Business Development
Stephen Nelson, Senior Vice President Global Operations
Eryn Sears, Vice President Finance & Administration

The above officer can be reached at:

XCast Labs, Inc.
1880 Century Park E, Suite 612
Los Angeles, California 90067
Telephone: (310) 861-4700
Facsimile: (310) 861-4800

7. General Description of operations:

Upon initiation of service in Rhode Island, XCast Labs, Inc., ("XCast") proposes to offer fixed Voice-over Internet Protocol ("VoIP") services to residential and business customers utilizing the facilities of its underlying carriers.

XCast is currently registered to provide VoIP services in Colorado, Connecticut, Indiana, Iowa, Kentucky, Michigan, Montana, North Dakota, South Carolina, West Virginia, and Wisconsin. XCast has not been denied authority for any of the services for which it seeks authority in this Application.

8. Description of Registrant's Customer Service Organization:

XCast's customer service department may be contacted nationwide via a toll-free number, (800) 254-3109.

XCast will maintain a Customer Service Department exclusively for Customer's questions, requests for service, complaints and trouble handling. The Customer Service address and toll free number(s) will be printed on the Customer's bill.

Office Hours- Excluding holidays, Customer Service Representatives will be available 8:00 AM to 5:00 PM standard time Monday through Friday. After hours, Sundays and on holidays, Customers will automatically forwarded to an answering service for messaging and paging.

Complaint Procedures- The Customer shall pose any inquiries or disputes directly to the Company for resolution. Written communications should be directed to the Company's Customer Service department. All undisputed portions of any outstanding balance due are to be paid while resolution of the inquiry or dispute is pending. The Company will investigate a Customer inquiry or dispute and report the findings to the Customer. If the Company finds its actions to be consistent with its Tariff, the Company will inform the Customer of its no fault finding and require full payment of any outstanding balance due. If the Customer is not satisfied with the Company's resolution of an inquiry or dispute, the Customer may refer the matter to the Rhode Island Public Utilities Commission for final determination.

9. Customer service contact, complete address, telephone/fax numbers, e-mail address:

Stephen Nelson, VP Operations
XCast Labs, Inc.
1880 Century Park E, Suite 612
Los Angeles, California 90067
Telephone: (310) 861-4700
Facsimile: (310) 861-4800
E-mail: snelson@xcastlabs.com

10. Registrant's Regulatory Contact:

Matt Dean, Regulatory Manager
FASTek Compliance Solutions
1725 Windward Concourse
Suite 150
Alpharetta, Georgia 30005
Telephone: (678) 672-2800
E-mail: regcompliance@fastektax.com

11. Company web site URL, if available.

www.xcastlabs.com

LIST OF EXHIBITS

EXHIBIT 1 - AUTHORIZATION FROM SECRETARY OF STATE

EXHIBIT 2 - FINANCIAL STATEMENTS

EXHIBIT 1 - AUTHORIZATION FROM SECRETARY OF STATE

See Attached



State of Rhode Island
Department of State | Office of the Secretary of State
Nellie M. Gorbea, *Secretary of State*

I, NELLIE M. GORBEA, Secretary of State of the State of Rhode Island,
hereby certify that this document, duly executed in accordance with the provisions
of Title 7 of the General Laws of Rhode Island, as amended, has been filed in this

office on this day:

June 25, 2021 10:56 AM

A handwritten signature in black ink, appearing to read "Nellie M. Gorbea".

Nellie M. Gorbea
Secretary of State

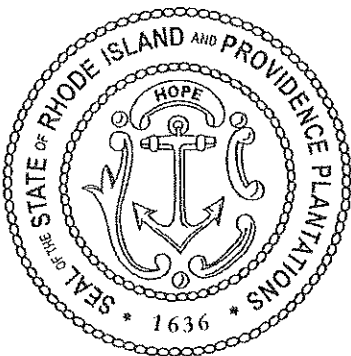


EXHIBIT 2
FINANCIAL STATEMENTS

**FINANCIAL STATEMENTS ARE IN A SEPARATE ENVELOPE MARKED
“CONFIDENTIAL AND PROPRIETARY”.**